



ORTHOPAEDIC SURGERY SPECIALISTS
ARTHRITIS · SPORTS MEDICINE · HAND SURGERY · TRAUMA
Adult and Pediatric

OUT-OF-NETWORK Payment Policy#

Thank you for choosing our practice. We are committed to the success of your medical treatment and care. If you need further information about any of these policies, please ask to speak with the Financial Counselor or Practice Manager.

What is my financial responsibility for services?

You are required to pay for all services at the end of each visit. We require all new patient consultations be paid prior to seeing the doctor. **The fee for new patient consultations** includes x-rays. Surgery, fracture care, laceration repair, splints, casts or other materials/services and future office visits are not included in the consultation fee and there will be additional costs. If you have a fracture (broken bone) or if surgery is elected, there will be an additional charge based on the diagnosis and type of procedure needed. **The fees for fracture care and surgery include** all office visits for 90 days. **Fees do not include** x-rays, additional procedures, splints and casts and you will be billed separately. If surgery or fracture care (with or without manipulation) is provided, the initial consultation fee will be applied towards the total cost for the surgery or fracture care. You are required to pay for all services at the end of each visit.

Please note: Additional visits **90 days after your procedure or fracture care** are billed extra and these visits must be paid at time of service (billed as “established patient, level 1”). **New problems** treated within the 90-day global period are billed as a new consultation (billed as “established patient, level 3”).

What about my insurance?

As a courtesy, our office will bill your insurance company. Insurance companies typically pay out-of-network fees directly to the insured. If your insurance company pays our office directly, you will receive a refund within 30 days of payment.

How may I pay?

We accept payment by cash, check VISA, and MasterCard.

What if I need surgery?

If your physician recommends surgery, you will be contacted by the **Surgery Coordinator**. She will answer specific questions about the surgery scheduling process, discuss the paperwork and tests involved, and complete all pre-certification/authorization if your insurance company requires it. The **financial counselor** will provide a detailed written explanation of services. Payment for surgery will be expected two days prior to surgery.

What if my child needs to see the physician?

A parent or legal guardian must accompany patients who are minors on the patient’s first visit. This accompanying adult is responsible for payment of the account, according to the policy outlined above.

I have read, understand, and agree to the Office Financial Policy

Signature

Printed Name

Date