

Plan at Providence St. Joseph Medical Center (Hospital)

1. Your surgery will be at **Providence**.
2. **Arrival time.** Your OSS surgery coordinator will call you one (1) business day (by 12:00 PM) before your surgery with the time you need to arrive at Providence.
3. **Instructions at Providence.**
 - Discuss insurance and estimated fees with the Providence St. Joseph Medical Center Business Office representative who will call you.
 - **2 – 3 weeks before your surgery**, take a 1-hour free education class to learn more about your surgery (if offered) + recovery if available for your surgery. To sign up, call (877) 227-3457.
 - **1 week before your surgery**, call (818) 847-3550 ext. 3 to **make a pre-screening appointment** at Providence St. Joseph Medical Center (Access Scheduling Department). The appointment will need to be within 72 hours of the scheduled surgery date.
 - **72 hours before your surgery date**, go to Providence to register and to pre-screen. At this appointment, you will:
 - Sign forms
 - Register for MyChart and Twistle
 - Get Covid-19 tested (may not be required)
 - Get more lab tests like the MRSA Swab and blood type verification (if needed)
 - Give your current list of medications / vitamins
 - Get your surgery Shower Prep Kit if you have not already received it in the mail.

Providence St. Joseph Medical Center

Is this hospital accredited?

Yes! Providence St. Joseph Medical Center is accredited by the Joint Commission.

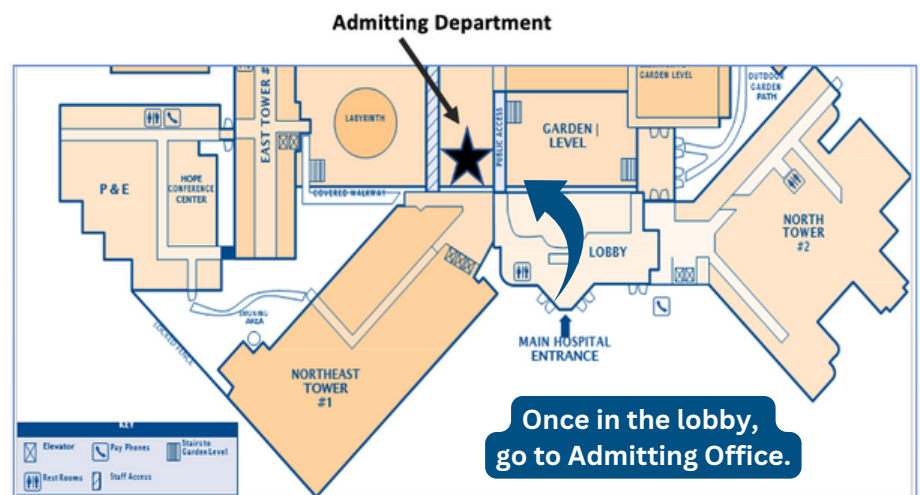
Any other doctor helping in your surgery?

Your OSS doctor will work with a licensed physician anesthesiologist who will manage the numbing medication, so you stay comfortable during the surgery.



(747) 344-0661
Providence.org

501 S Buena Vista St,
Burbank, CA 91505



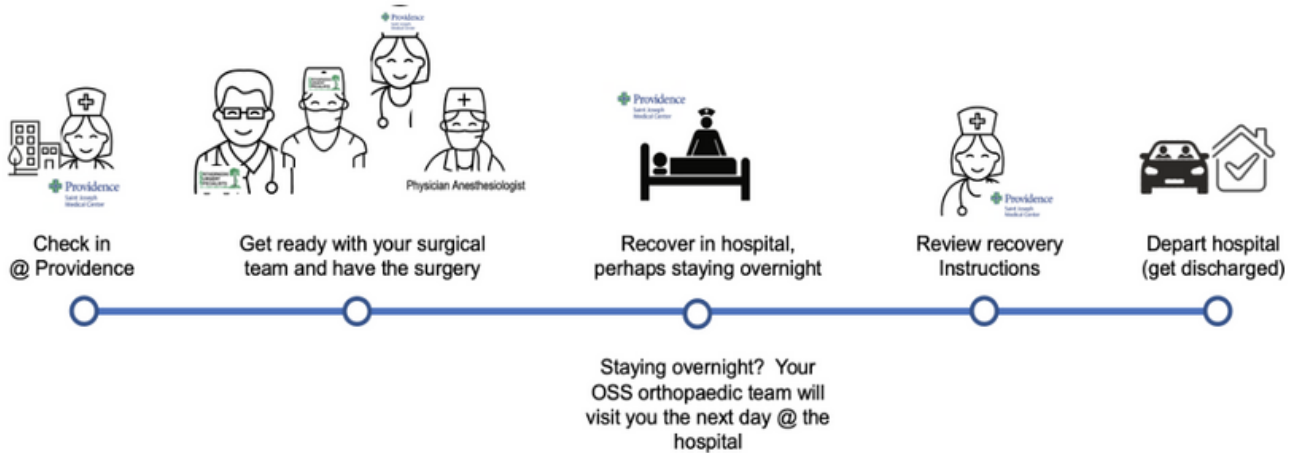
Want to bring a guest?

Ask the Providence St. Joseph Medical Center Pre-Screen Phone representative when s/he calls what the health requirements are for hospital guests.

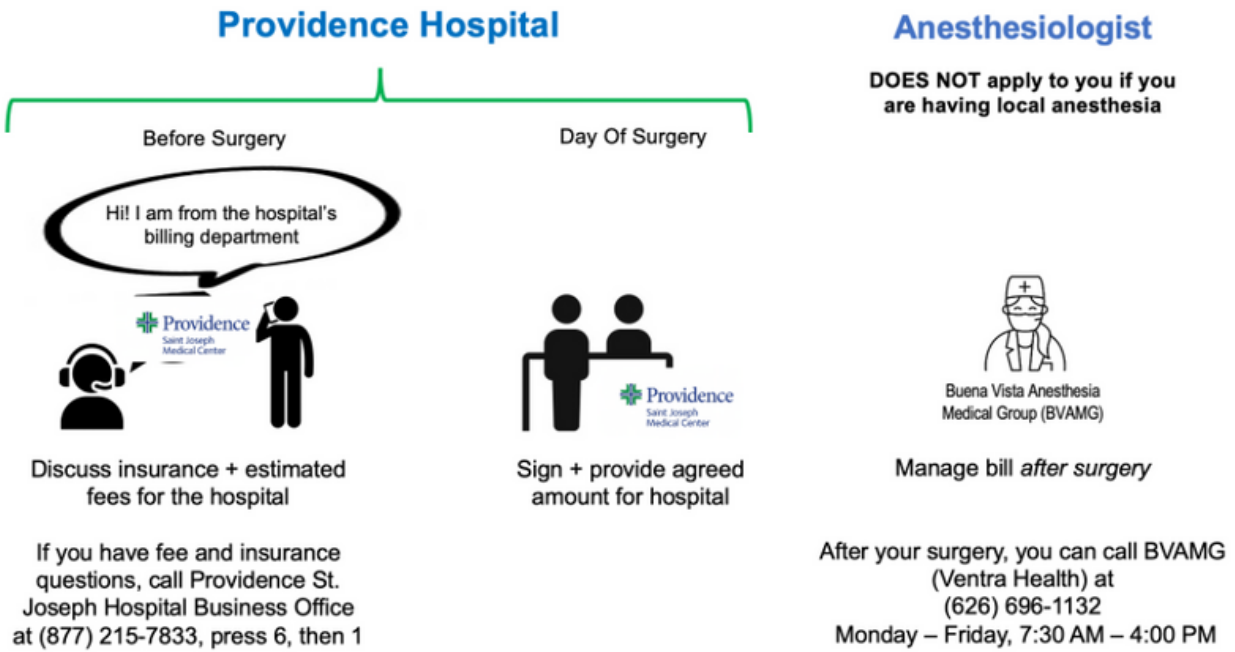
Orange Wristband + Day of Surgery

You must wear the **ORANGE wristband** the hospital gave you at your prescreening appointment.

What to expect on day of surgery



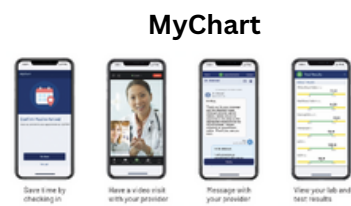
What to expect when using PPO Insurance?



What online apps will you use at Providence?



- A Providence texting reminder system to get reminders and track your recovery.
- Once OSS alerts Providence about your upcoming surgery, you will start receiving texts from Twistle.



A Providence software so you can access your test results and be in touch with a network of MyChart providers (includes Providence and other local and regional hospitals).